

TR Sports Membership Terms and conditions.

TR Sports and the aforementioned named person agree to the following terms and conditions which apply throughout the entire membership period. When signing the agreement, you agree to following the most up to date TR Sports <https://www.trc.ac.uk/wp-content/uploads/sites/3/2023/08/TR-Sports-Gym-Membership-Rules-and-Regulations-23-24.pdf> which will also be displayed at the entrance to the gym or on our website. From time-to-time TR Sports rules and regulations will be updated and communicated to customers when any amendments are made.

At the end of this agreement, you agree to the following information including the <https://www.trc.ac.uk/wp-content/uploads/sites/3/2023/08/TR-Sports-Gym-Membership-Rules-and-Regulations-23-24.pdf>

#### Our Commitment

1. To maintain the highest standard we may occasionally need to carry out repairs. We will inform members in advance of any maintenance work that may prevent access to parts of the facilities. Should any closure of equipment or breakdown occur it does not give the members the right or redress, refund or action against TR Sports.
2. We will Compensate members for any loss or damage that they may suffer should we fail to carry out obligations under this agreement to a reasonable standard. This also applies if we break any duties enforced upon us by law unless this failure is due to: -Your own fault. -Another Person or company not associated with TR Sports. -Events that neither of us nor our suppliers could have anticipated even if we had taken all reasonable care.
3. We are not insured for any loss, damage or theft of your personal property whilst you are on our premises.
4. We will, where possible, notify members in advance of any changes to conditions, opening houses or facilities.
5. We can:
  - Change, withdraw or add to these conditions at any time.
  - Change the opening times.
  - Change certain facilities at our discretion.
  - Refuse appointments should you repeatedly cancel.

Standard membership entitles all members to use the gym and spa area (Spa area excluded student use). All members of the gym get discounted rate for all classes.

6. Protection of Personal Data and GDPR legislation, Thomas Rotherham College may ask you to provide personal data on this form. This data is stored on behalf of Thomas Rotherham College, to meet the legal obligations of a contract between you, the customer and Thomas Rotherham College. You are required to give your consent that this data can be processed by Thomas Rotherham College. Upon agreeing to this agreement, you consent to this data to be processed by Thomas Rotherham College. You can find the TR Sports Privacy policy on the website.
7. All members will be offered a full gym induction and a follow-up appointment if you require further support.
8. All members have the option to take part in exercise programs, gym challenges and exercise classes. The workouts are delivered by qualified instructors, that will support you through your workout.
9. There will be a minimum of one first aider on shift should you feel unwell or any injury or illness occurs.
10. We have under 18-year-olds using our facility and are committed to safeguarding them whilst at the facility during public hours. Any issues in relation to this will be met with the strongest action.

## Your Commitment

1. The member must complete the physical activity readiness questionnaire prior to use of the facilities. This questionnaire is inclusive of the Membership sign up process you are completing. Certain medical conditions may require a medial referral prior to commencing use of the facilities so please answer these to the best of your knowledge. If you are not sure as per the answer you will be requested to seek medical consent from a GP prior to exercise.
2. Upon receiving your gym induction you must inform the members of staff if you need any further support. Staff will be able to offer you a follow-up appointment or further exercise programming.
3. If you feel unwell during your visit to the facility you must inform a member of staff.
4. The members agree to pay the full fee for the duration of the membership regardless of the level of use made by the member. It is your responsibility to remember when your membership expires, if you continue using the facilities memberships will be back dated.
5. All members signing up for a 30-day one-off month membership waive the right to terminate your membership. Any member signing up for over 30 days has the right to terminate your membership, receiving a full refund within the first 14 days of membership.
6. You must select the correct membership type on this form prior to staff processing payments for your membership.
7. If your standing order is rejected two times in a row, we will cancel your membership. To reinstate your membership, you must pay the standing order payment missed plus an administration fee of £20.
8. Notice period - Minimum notice for members of TR Sports is 14 days after the initial period. You must give this period of notice should you wish to terminate your membership via standing order (memberships paid 12 months in advance are non-refundable/transferable, see note 4).
7. Suspension - You may suspend your membership for a minimum of two months due to illness but not more than three months. Any time will be credited to the length of the agreement. All applications for suspension must be received in writing and suspension is at the discretion of the manager, who will request a doctor's note.
8. Members Conduct/ Management right to terminate any member:
  - Members who wilfully or negligently cause damage to the centre facilities or equipment will be liable for the cost of repair. We operate a Zero Tolerance Policy; Disorderly, rude, abusive or offensive behaviour to staff, instructors, contractors or other members may result in termination of membership.
  - The gymnasium is a communal area; therefore, any antisocial behaviour will not be tolerated. This may include inappropriate photography, vandalism, theft, littering, use of abusive language, nudity, inappropriate use of equipment. Using the facilities under the influence of drugs or alcohol.
  - Any dispute will be taken up with the management whose decision will be final.
  - As we are a college gym, safeguarding is our upmost focus in order to protect all of our U18 gym members. Any issues in relation to this will be met with the strongest action.
9. We ask that all members of the Sports Centre facilities are to report any concerns in terms of safeguarding to a member of staff. If any interactions with daytime students cause members concern, they should report this to the Sports Centre desk, who will turn inform College managers/the safeguarding team.

10. You must understand that all members accessing the spa area must wear appropriate swimming clothes at all times. This is a shared area between males and females, it is recommended that you read the guide of usage for the spa area prior to use. This can be found in the spa area upon entrance to the steam room and sauna room.

11. You should be aware of the further rules and regulations of the site which can be found here!!! And also displayed on the website and at the TR Sports reception area.

12. You maybe require proof of Identity to verify you are 18 years or older. If you are not 18 or above, you should not be using the facilities using this agreement.

**Opening times and membership types** can be found here <https://www.trc.ac.uk/wp-content/uploads/sites/3/2023/08/TR-Sports-Gym-Membership-Rules-and-Regulations-23-24.pdf> or displayed next to our rules and regulations poster as you enter the gym and on our website.